



Overview and Scrutiny Committee Minutes

The minutes of the Overview and Scrutiny Committee meeting of Wyre Borough Council held on Monday, 6 February 2017 at the Council Chamber, Civic Centre, Poulton-le-Fylde.

Overview and Scrutiny Committee members present:

Councillor I Amos
Councillor R Amos
Councillor E Anderton
Councillor C Birch
Councillor Fail
Councillor Hodgkinson

Councillor Ibison
Councillor Jones
Councillor Ormrod
Councillor Robinson
Councillor Smith
Councillor Michael Vincent

Officers present:

Rea Psillidou, Planning Policy and Economic Development Manager (for Agenda Item 5)
Peter Foulsham, Scrutiny Officer

Others present:

Dr Tony Naughton, Clinical Chief Officer, Fylde and Wyre Clinical Commissioning Group (for Agenda Item 4)
Kate Hurry, Head of Communications, Engagement and Development, Fylde and Wyre Clinical Commissioning Group (for Agenda Item 4)
Councillor Pete Murphy, Planning and Economic Development Portfolio Holder (for Agenda Item 5)
Alderman Roger Brooks
Alderman Gordon McCann.

61 Apologies for absence

Apologies for absence were received from Councillors Reeves and Matthew Vincent.

62 Declarations of interest

Councillor Ibison declared an Other Significant Interest in Agenda Item 5 (Local Plan) because a member of his family had recently submitted a

planning application.

63 Confirmation of minutes

RESOLVED that the minutes of the meeting of the committee held on 9 January 2017 be confirmed as a correct record.

64 2030 Vision for Health and Care in Wyre - an update on progress

Dr Tony Naughton, Clinical Chief Officer, Fylde and Wyre Clinical Commissioning Group, made a presentation about the progress that had been made over the past three years towards the 2030 vision that had been agreed in 2014. His full presentation, including explanatory notes, is attached to these minutes as an Appendix.

In response to questions posed by members of the committee Dr Naughton agreed that A&E departments were not always being used appropriately, but it was equally important that people who really needed that service were not discouraged or turned away. He also agreed that the effective coordination of care packages was essential if the outcomes were to be positive, and noted that coordination across boundaries was not always straightforward.

Members raised the issue of social isolation, and made the point that it was difficult to identify people who were socially isolated. Dr Naughton said that it was only of value to identify people if there were solutions to suggest; a Directory of over four hundred organisations had been compiled in Blackpool. The Chairman, Councillor Michael Vincent, suggested that ways of making better use of the Directory might be explored, Dr Naughton responding by saying that he would be very happy to consider options with Garry Payne (Chief Executive) or Mark Broadhurst (Service Director Health and Wellbeing).

The Chairman asked that steps be taken by the CCG to keep councillors up to date when significant changes were made.

RESOLVED that

- (i) The CCG be asked to arrange a meeting with Wyre officers to consider a joint approach to promoting solutions for people who are socially isolated
- (ii) The CCG be invited to participate in regular update meetings with Wyre Council's scrutiny officer and councillors
- (iii) Dr Tony Naughton and Kate Hurry be thanked for attending the meeting and for their informative presentation.

Local Plan - report on progress

The Planning Policy and Economic Development Manager, Rea Psillidou, presented a report to update the committee about the progress of the Local Plan.

Miss Psillidou said that, despite difficulties over the past twelve months, good progress has been made with Lancashire County Council on the highways report since November. The final Report was expected to be received by the end of February. Once the final highways position is established there is need to engage with the Local Education Authority and the Clinical Commissioning Groups in relation to the Infrastructure Plan. There might also be issues to resolve with Natural England in relation to the Habitat Regulation assessment.

The Planning and Economic Development Portfolio Holder, Councillor Pete Murphy, confirmed that the council was doing all that is could. There were also a number of other councils in Lancashire who were still awaiting reports about highways, so Wyre was not alone.

In response to questions from councillors Miss Psillidou said that future public consultation was unlikely to cause the same slippage in deadlines as previously as it was unlikely that there would be the same level of response again. She added that some potential sites shown at the last consultation would be ruled out because of constraints. This means that the scale of housing that could be delivered in Wyre was likely to be less than the unconstrained housing Objectively Assessed Need (OAN) figure of 9,580 over the plan period (2011-2031).

RESOLVED that

- (i) Miss Psillidou and Councillor Murphy be thanked for attending the meeting and for the report, and
- (ii) That the report be noted.

Overview and Scrutiny Work Programme 2016-17 - update report

The Chairman, Councillor Michael Vincent, introduced the report that had been submitted by Marianne Hesketh, Service Director Performance and Innovation.

The Chairman explained that the council's waste contract was for eight years with an option to extend for a further eight years. It was an appropriate time to carry out a review of the current arrangements, alongside an officer review. Following his proposal, the committee agreed to commission a task group to commence in March.

The Chairman was concerned that a number of people, who were often older more vulnerable residents, were being targeted by people carrying out scams and doorstep crimes. The committee requested further information from

Trading Standards officers at Lancashire County Council about their work, the extent of such scams and doorstep crime and what preventative action might be taken.

The committee requested a report from the Head of Engineering Services about the proposed parking strategy, which was due to be considered by the Cabinet in March.

A question was asked about the council's underperforming assets, with particular mention being made of the Marine Hall. The committee requested that they receive a report on this subject, which had not been considered by the committee for three years.

RESOLVED that

- (i) A task group on the council's waste contract be set up, with all non-Executive councillors being invited to express an interest in taking part
- (ii) A report on scams and doorstep crime be requested from Trading Standards at Lancashire County Council
- (iii) A report on the new parking strategy be requested from the Head of Engineering Services
- (iv) A report on the council's underperforming assets be requested from the Service Director Health and Wellbeing

67 Date and time of next meeting

RESOLVED that the next meeting of the committee be held at 6pm on Monday 6 March 2017 at the Civic Centre, Poulton-le-Fylde.

The meeting started at 6.00 pm and finished at 7.59 pm.



2030 Vision Update

Dr Tony Naughton, Clinical Chief Officer

Outline

Context

New models
of care

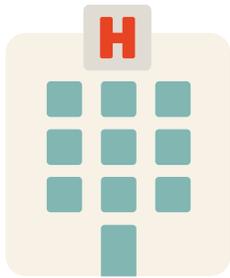
Working
differently

Engagement

Questions

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Who we are



Responsible for planning and buying health services in the area ('commissioning')



Led by family doctors (GPs), we serve a population of 152,000 people across the Fylde and Wyre area



Receive a set amount of money from the government – approx. £242m this year – need to make every penny count

Our challenges



Care system is not always coordinated well



A population with a growing number of older people



Increasing numbers of people with complex long-term conditions



Those in the most deprived areas die younger than those in the least deprived



Many patients have conditions which are not managed as well they could be



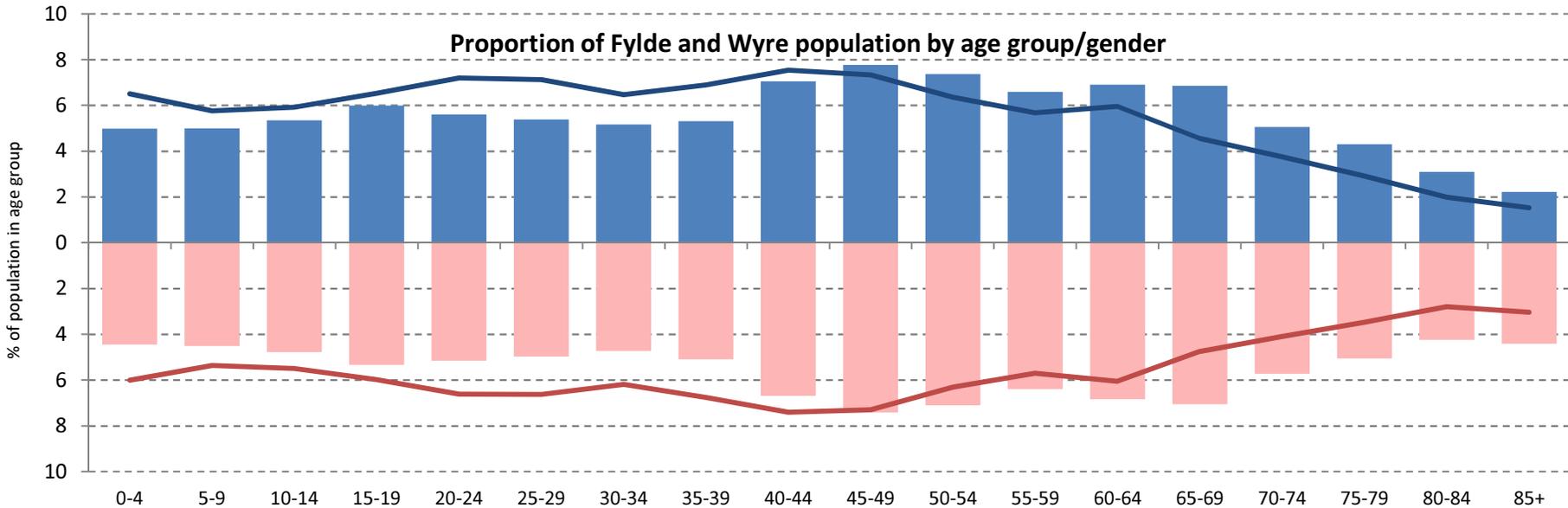
Communities with different needs



The cost of providing healthcare is rising faster than the funding we receive

An older population

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Fylde & Wyre (M)

Fylde & Wyre (F)

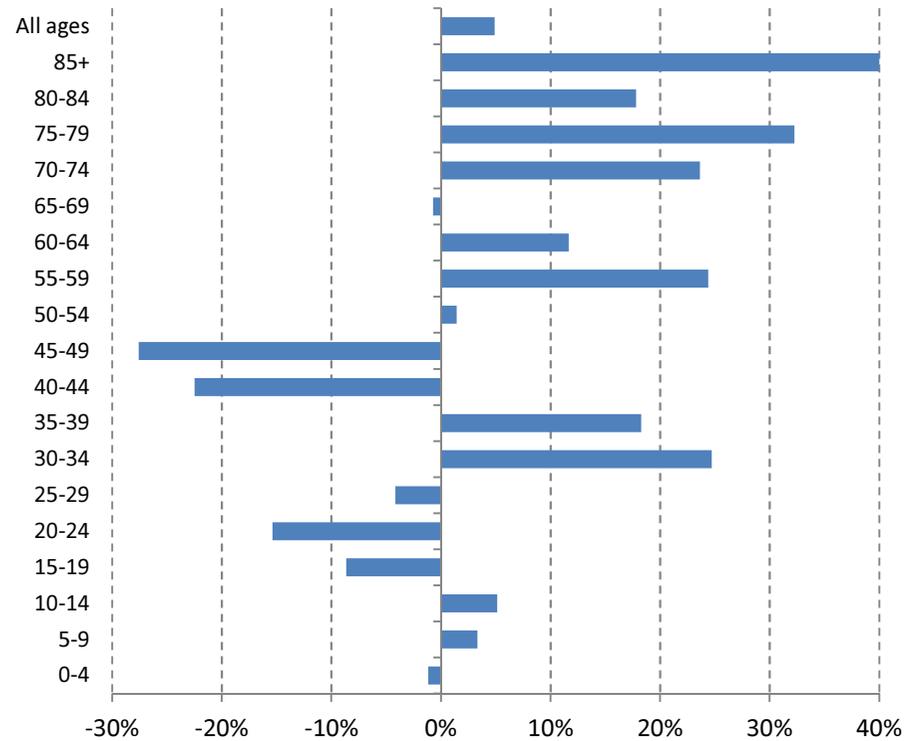
England (M)

England (F)



An ageing population

% difference in populations: 2012 and 2022



What you told us

Help keep people well

Help me to better manage my condition

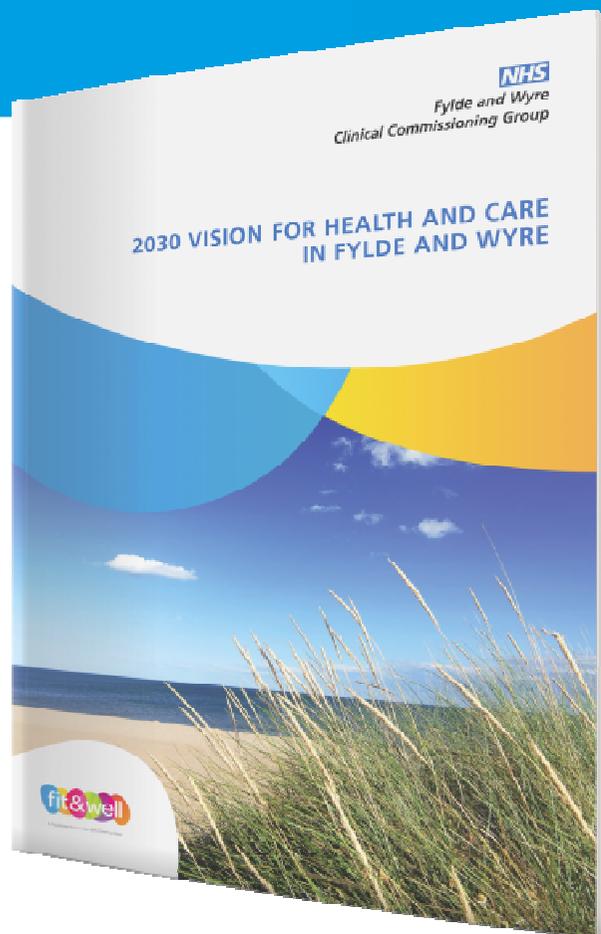
I keep having to repeat my medical history

We need more community-based services

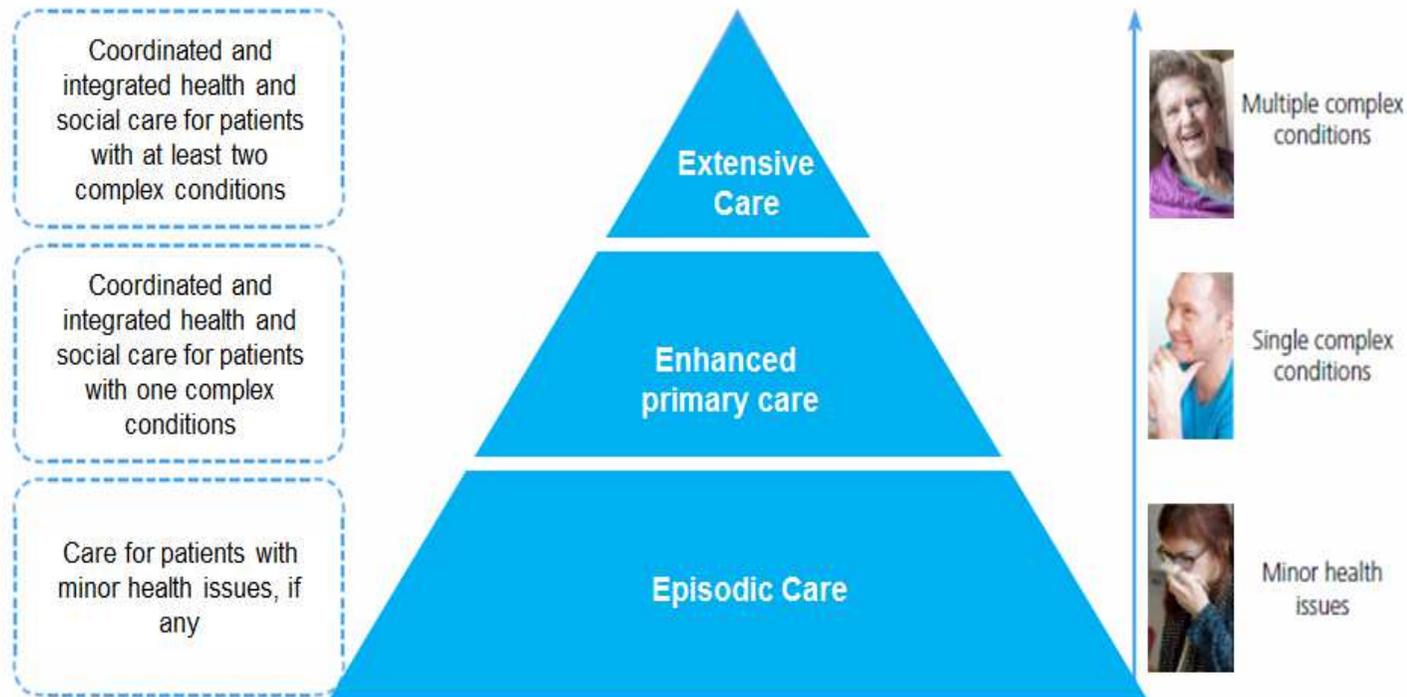
Care should be more coordinated

We need more information about local services

Practices should work together to address health challenges



New care models



New care models

[New models of care | NHS Fylde and Wyre CCG](#)

Our new models of care are called **extensive care**, **enhanced primary care** and **episodic care**.



Extensive Care



Extensive care consultant



GP



Advanced practitioner



Care coordinator



Wellbeing support worker



Pharmacist

- Referral criteria:
 - Aged 60 or over.
 - Two or more of the following: heart problems; respiratory problems; diabetes; dementia.
 - A 'risk score' of 20 or more. Or, had two or more hospital/A&E/out-of-hours contacts in the last 3 months.

Impact across the Fylde coast

- All 40 practices can now refer
 - 1,468 referrals
 - 562 on current caseload
- Latest evidence shows:
 - 14% reduction in A&E admissions
 - 25% reduction in unplanned admissions
 - 16% reduction in out-patient activity
 - 21% reduction in planned hospital admissions

What patients say

- **99% of patients would recommend the service to friends and family.**
- “The whole thing is great. It is there to try to keep you out-of-hospital and make sure everything is all right. It is the best thing that has happened to me.”



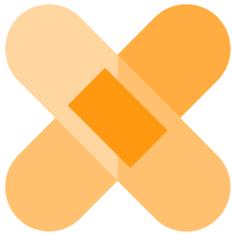
Enhanced Primary Care

- Coordination of care – different professionals working across organisational boundaries. Focus on prevention and self-care.
- Locally based teams support GPs to provide care for patients aged 18 and over.

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Episodic care



One-off
minor
ailments



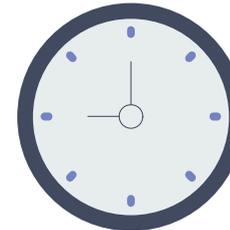
Pharmacy+



Practice
triage



Directory
of services



Extended
access



Health
improvement



A healthier future for our communities



Fylde and Wyre
Clinical Commissioning Group

Neighbourhoods

A group of practices that come together to form a 'natural' geography to improve the health and wellbeing of their neighbourhood population

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Most importantly we have moved from seven practices who hardly communicated to a relationship of genuine collaboration and trust

Dr Wendy Ford,
Wyre Integrated Neighbourhood



Neighbourhood	Practices
Fleetwood	<ul style="list-style-type: none"> • Belle View Surgery • Broadway Medical Practice • Fleetwood Surgery • The Mountview Practice

Neighbourhood	Practices
Kirkham and Wesham	<ul style="list-style-type: none"> • Ash Tree House Surgery • Kirkham Health Centre

Neighbourhood	Practices
Lytham, St Annes, Freckleton and Ansdell	<ul style="list-style-type: none"> • Ansdell Medical Practice • Clifton Medical Practice • Fernbank Surgery • Holland House Surgery • The Old Links Surgery • Park Road Medical Practice • Poplar House Surgery

Neighbourhood	Practices
Poulton-le-Fylde, Thornton and Over Wyre	<ul style="list-style-type: none"> • Beechwood Surgery • Carleton Practice • Over Wyre Medical Centre • Lockwood Avenue Surgery • Queensway Medical Centre • The Thornton Practice • The Village Practice



Neighbourhood projects

364

End of life plans
completed

554

Care plans
completed

351

Medicine reviews

↓43%

Average length
of stay

328

Medicines stopped

↓79

Reduction in unplanned
admissions

I am so very grateful
for the team's time
and for the very full
explanation given of
what was happening
to my husband.

Thank you.

Care home resident

Working differently

“Multispecialty Community Providers”



Working differently

- Bringing community health services together.
- Neighbourhoods at the heart.
- New skills and roles for expanded multi-disciplinary teams.
- Make the most of digital technologies.
- Should be in shadow form by April 2017.



NHS

*Fylde and Wyre
Clinical Commissioning Group*



A healthier future for our communities

Benefits to patients



Engagement – providers

- Nov/Dec 2016 talked to providers:
 - Blackpool Teaching Hospitals, Lancashire Care, North West Ambulance Service
 - Lancashire County Council, Fylde Council, Wyre Council
 - Fylde Coast Medical Services, Local Medical Committee, Trinity Hospice
- Jan-March 2017: agree new ways of working.
- ‘Alliance’ agreement will bind those involved to a shared vision.



Engagement – the public

- Events in February to talk to the public about how we should measure the quality of community services in future:



Thornton



Fleetwood



Kirkham



St Annes

Questions?



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